

**TERMS AND CONDITIONS FOR GUIDED GROUP VISITS TO THE FRIGATE D.
FERNANDO II E GLÓRIA**

1. Activities on board are subject to confirmation;
2. Advance booking is subject to availability of guides and spaces. The pre-booking will be confirmed by email;
3. Prices for guided group tours are as follows:
 - School group (min. 20 – máx. 25) – 8€ / person
 - Adult group (min. 15 – máx. 25) – 13€ / person
 - Birthday party (min. 15 – máx. 25) – 12€ / person
4. Visits having lower number of people than that above established may take place, if payment is made corresponding to the above respective minimum quantity;
5. The reservation becomes effective only after the activity payment, which must happen no later than five working days before the event. If payment is not made within this period, the reservation will be cancelled;
6. The guided tour to the Frigate D. Fernando II e Glória entitles you to a free (non-guided) visit to the Barracuda submarine;
7. Payment can be made at the ticket office of the Museum Centre, via ATM or cash, or by bank transfer or deposit to IBAN PT50 0781 0112 0000 0008 4765 7 (Agência de Gestão da Tesouraria e da Dívida Pública – IGCP, EPE.), up to 5 working days before the activity;
8. In the case of payment made by transfer or deposit, proof of payment must be sent to the email fernandoegloria@marinha.pt, referring to the respective reservation;
9. O cliente pode solicitar o cancelamento da atividade, sendo que se for cancelado dentro dos oito dias anteriores à atividade será cobrado 50% do valor da atividade.
10. You can request cancellation of the activity. If it is cancelled within eight days prior to the activity, 50% of the activity value will be charged.
11. If there is a need to cancel for reasons attributable to the Museum Centre, the customer has the right to reschedule free of charge or to receive a full refund of the amount paid.
12. For your well-being and safety, our facilities are protected by an internal surveillance system and a security team available 24 hours a day.
13. Any questions can be sent to the email fernandoegloria@marinha.pt.

THE DIRETOR,

Daniel de Jesus Véstias Letras